

BANNATYNE SPA CHARLTON HOUSE

SOMERSET

SPA MENU



The Spa, Charlton House Welcomes You

Welcome to the world of the Spa at Charlton House Hotel

The Spa offers hotel guests and members an extensive spa menu.

Our professional suppliers such as Elemis, Bare Minerals and Leighton Denny provide you with the very best of products, which enable our trained Spa teams to service your own individual needs through consultation and discussion.

The Spa welcomes guests and friends of members to enjoy the facilities in Charlton House Hotel.

All pamper guests will be provided with a robe and slippers.

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Charlton House Spa Packages

Spa Days at Charlton House:

The Spa at Charlton House is a unique and luxurious place to visit for those who wish to soothe the mind and soul, relax recuperate and leave feeling rejuvenated. The Spa promises to be a decadent experience for a quiet contemplative visit, a get together with friends or a romantic getaway.

The superb Moroccan themed Thermal Spa facilities include a massaging Hydrotherapy Pool, an aroma infused Laconium, a Crystal Steam Room, invigorating Finnish Sauna, Experience Showers and Ice Fountain. These will help you clear your mind and put a spring back in your step.

Our spa and beauty treatments will relax you and refresh your whole inner being. Our Elemis Spa Therapy encompasses vibrant, active and exotic treatments to indulge, detox and de-stress. We offer a range of Leighton Denny hand and foot treatments, which you can enjoy in our specialised nail bar.

Relax in the Spa Cafe during your visit with us in the robes and slippers we provide or take advantage of our gym facilities for a complete mind and body experience.

Enjoy the use of all of the above when you spend over £60 on a treatment, or choose from one of our fantastic spa days.

Spa Only - Price £40pp

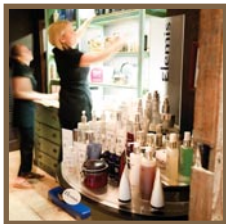
For those who just want to enjoy the thermal spa facilities such as the Hydrotherapy Pool, Laconium, Crystal Steam Room, Finnish Sauna, Experience Showers and Ice Fountain. This spa day also includes a two course lunch.

Floataway Spa Day - Price £99pp

Choose from 4 spectacular wraps performed on a dry floatation bed:

This luxurious indulgence consists of dry skin brushing, followed by your own personal choice of one of four wraps. Imagine being cocooned in a warm water blanket and lowered into a blissful state of weightlessness taking your mind off any stress and strains.

The ultimate pampering – an hour on the dry floatation bed will leave you completely relaxed. They say it's the equivalent to 8 hours sleep and after floating away, enjoy a two course lunch.



Charlton House Spa Packages

Charlton Choice Spa Day 2 for 1 Price £99

With the Charlton Choice Spa Day 2 for 1 you and a guest can choose from one of the following treatments:

Elemis Pick-Me Up Facial

An instant pick me-up and an excellent pre-make up facial for that special occasion.

Swedish Back, Neck and Shoulder Massage

Expert Swedish massage focused on the back, neck and shoulders for complete relaxation. Great for easing the tension built up with today's busy lifestyles.

Leighton Denny Custom Manicure

The ultimate speedy treat for the 'best dressed hands and nails'. The Custom Manicure provides a 'celebrity' manicure for those who want a little luxury, when time is of the essence.

Sensual Shell Spa Day - Price £99pp

Enjoy three blissful hot lava shell treatments. This spa day includes:

- Lava Shell Back, Neck and Shoulder massage
- Lava Shell mini-tummy treatment
- Lava Shell thermal mineral facial

These treatments use Eco-friendly Tiger Clam Shells from the South Pacific to

promote deep relaxation to both the mind and body. This deep tissue massage uses the warm lava shells to treat the back and neck on a profound level achieving a firmer pressure than the bare hand. The radiating heat from the shells enables deeper muscle tension to be treated and released, leaving you feeling instantly stress free and rejuvenated. This is followed by the tummy treatment, which helps to regulate and improve the digestive system. The treatments conclude with the thermal mineral facial. After enjoying all of your treatments, enjoy a delicious two course lunch.

Lovers Luxury Spa Day - Price £149

Both you and your loved one can enjoy full use of the spa and a delicious two course lunch, along with an **Advanced Performance Elemis facial**, each. These superior face treatments are further enhanced by luxurious hand, arm and scalp massage sequences for the ultimate in scientific skin therapy.

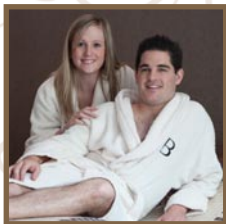
Ladies can enjoy an **Elemis Visible Brilliance treatment**. This anti-ageing facial firms, rejuvenates and plumps up ageing, stressed and slackened skin and reduces dark circles. Alternatively, a **Tri-Enzyme Resurfacing** ground-breaking anti-ageing facial instantly resurfaces and smoothes the skin by safely and effectively removing the thickening layer of the epidermis.

The Pro-Collagen Quartz Lift facial is clinically proven to reduce wrinkles by up to 94% and improve skin firmness by up to 57% after just one treatment! Men can choose from a Skin IQ Facial, which will recharge and energise tired skin whilst relieving tension in the shoulders and neck area. The Urban Cleanse provides an ultimate skin overhaul that delivers maximum results. This facial deeply cleanses and decongests to rapidly accelerate skin repair and hydration, calming irritation and reducing sensitivity to leave the skin visibly improved.

Gift Vouchers

Gift Vouchers offer the perfect gift solution, whatever the occasion. You can choose a specific treatment or a monetary value for that special person. The vouchers come complete with a branded Bannatyne envelope to add that finishing touch.

To order your Voucher and select your webshop you can either order online by logging onto www.bannatynespa.com or you can purchase these from the Spa reception.



Elemis Facial Treatments

Elemis Anti-Ageing Skin Facials

Visible Brilliance Facial

1 hr 10 mins - Price £80

To combat ageing, stressed and slackened skin.

Independently tested with revolutionary results, this Anti-Ageing face and eye treatment instantly firms, rejuvenates and pumps up the skin, whilst helping to reduce dark circles. Moisturisation levels of the skin are proven to increase by up to 38% and elasticity by 28% after just one treatment* Specialised micro-circulatory massage techniques are combined with powerful formulations and the two-phase Amino Active Mask to help smoothe, sculpt and restore skin radiance.

Pro-Collagen Quartz Lift Facial

1 hr 10 mins - Price £80

This exceptional anti-wrinkle facial has been independently tested with phenomenal results. Clinically proven after just one treatment, this facial reduces the number of wrinkles by up to 94% and improves skin firmness by up to 57%. Specialised lifting massage techniques leave a firmer uplifted more youthful looking appearance.

Tri-Enzyme Resurfacing Facial

55 mins - Price £80

Peel away the years for smoother, more radiant skin.

This ground breaking anti-ageing facial instantly resurfaces and smoothes the skin. Clinically proven to visibly resurface by up to 75% and increase skin smoothness by up to 32% after just one treatment*, this unique treatment targets blemishes, uneven skin tone, superficial facial scarring and fine lines, revealing a younger looking skin.

*Independent Clinical Trials 2006

Elemis Anti-Ageing Skin Booster Facial

25 mins - Price £39

This anti-ageing facial provides an efficient process to combat the fine lines and wrinkles. Perfect for those pushed for time but wanting superior results.

Elemis Anti-Ageing Modern Skin Facial

25 mins - Price £39

This anti-ageing facial provides an excellent resolve to combat environmental conditions which affect the skin, and assist with any underlying conditions.

Elemis Skin Solution Facials

Oxygen Skin-Calm Facial

1 hr 10 mins - Price £70

Pure soothing heaven for sensitive skin.

Gentle massage techniques are combined with calming actives and a restructuring Japanese Silk Mask, impregnated with Absolute SkinCalm Booster Serum, to help rebalance delicate, fragile and sensitive complexions. Helping to relieve redness, this superior face and eye treatment offers immediate comfort to stressed and irritated skin.

S.O.S. Purifying Facial

1 hr 10 mins - Price £70

A purifying treatment for congested skin.

A powerful face and eye treatment that helps regulate and balance the function of the skin. Purifying massage techniques combined with the unique Japanese Sulphur Mask, impregnated with Absolute Vita-C Booster Serum, help to absorb sebum, calm irritation and rebalance oil-rich pores, leaving a beautiful matt complexion.

Skin Specific Facials

Fruit Active Glow

55 mins - Price £60

Bring back the glow to a lifeless complexion.

Skin is deeply cleansed and stimulated by specialist Eastern massage techniques, whilst powerful conditioning actives nourish and renew vital radiance.

Exotic Moisture Dew

55 mins - Price £60

Treat your skin to a moisture boost.

Following a specialist facial massage, the skin is fed with thirst-quenching actives that will bring back that healthy, dewy look to the skin.

Herbal Lavender Repair

55 mins - Price £60

For perfect restoration of skin balance.

Deeply cleansing to draw out skin impurities, this facial will help reduce unwanted shine, refine the pores and treat skin breakouts.

Elemis Pick Me Up Facial

25 mins - Price £35

A pick me up facial which brightens the skin and leaves you with a firmer complexion. Perfect for that special occasion.

Elemis Body Treatments

Deep Tissue Full Body Massage 55 mins - Price £60

Deep rhythmic pressure massage.

Alleviate stress, ease aching muscles and revive the senses with this powerful, customised massage. Dynamic blends of Essential Oils are prescribed to target individual needs and reduce specific stress and muscle tension.

- **Stress-a-Way:** Wind down and release the tension of the day.
- **Spirit Reviver:** A powerful surge to invigorate and recharge.
- **Muscle Melt:** Relax and re-energise a tired and aching body.
- **Chakra Balancing:** Reconnect your mind, body and soul.

Deep Tissue Back, Neck and Shoulder Massage 25 mins - Price £35

Minimum time, maximum tension-relieving results.

Specifically targeting the back, neck and shoulder area.

Body Sculpting Cellulite and Colon Therapy 55 mins - Price £65

Redefine and smoothe your silhouette.

Using the clinically proven Elemis Body Sculpting System, your silhouette will be redefined. The Body Sculpting Lipo-Refining Serum and Body Sculpting Firming Cream targets stubborn cellulite and sagging skin, for visible, rapid results.

A detoxifying Fennel and Birch peel off body mask is applied and combined with specialist massage techniques to deeply cleanse the body's systems, helping firm and smoothe the skin, stimulate circulation and reduce fluid retention. Cleansing of the colon through abdominal massage helps to detoxify the body, working from the inside out.

Cellutox Aroma Spa Ocean Wrap 1 hr 10 mins - Price £60

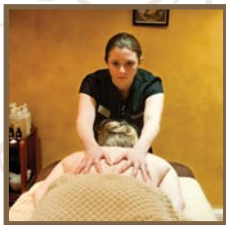
A deeply detoxifying blend to decongest and stimulate the system.

Let thoughts drift away, whilst being cocooned in a comforting foil wrap and treated to a pressure point facial massage and de-stress scalp treatment. Combining the richness of sea plants and Marine Algae, this therapy helps reduce the appearance of cellulite and relieve the discomfort of fluid retention. The body is re-energised and skin is left silky soft and smooth.

Musclese Aroma Spa Ocean Wrap
1hr 10mins - £60

Powerful Seaweed wrap for complete muscle relaxation

Drift away, whilst you are cocooned in a comforting foil wrap and treated to a pressure point facial massage and de-stress scalp treatment. Using a warming blend of essential oils, this specialised treatment helps ease aching, tense muscles.



Exotic Coconut Rub and Milk Ritual Wrap
40 mins - Price £46

Warmed Elemis Skin nourishing milk bath is poured all over the body, before being cocooned in a comforting foil wrap. This opulent exotic therapy is excellent for skin smoothing and softening. This treatment includes a pressure point facial massage and de-stress scalp treatment.



Exotic Frangipani Wrap
40 mins - Price £46

For immediate softness and suppleness.

Aromatic Tahitian coconut and Frangipani flowers are soaked together to produce a monoi that is poured over the body and then cocooned in a nourishing foil wrap.



Men's Treatments

Contrary to popular belief that treatments are just for girls, our tailor made packages are designed with 'guys in mind'. Our MOT treatments will help combat the stresses and strains of everyday life - why should girls have all the fun?

Men's Maintenance

Fast effective removal of unwanted back and chest hair; which can last up to 4 weeks

Chest Waxing

Back Waxing

Eyebrow Tidy,

Eyelash and Eyebrow Tinting

Gent's Manicure

Gent's Pedicure

Men's Skin Care – Elemis Facials

Skin IQ+ Facial Skin Preparation

1 hr 10 mins - Price £80

Anti-ageing and super boosting for tired, stressed and dehydrated skin.

Helping to calm irritation and minimise the signs of ageing, this facial is the ultimate overhaul for male skin. Incorporating the Time Defence Wrinkle Delay and Time Defence Eye Reviver; this anti-ageing treatment protects against the harsh effects of shaving and environmental damage.

Urban Cleanse Facial Preparation

1 hr - Price £60

Deep cleanse and complete skin detox.

This super-grooming facial decongests the skin, works overtime to eliminate blocked pores, rapidly accelerates skin repair and neutralises impurities. Fast-acting ingredients reduce sensitivity and provide long-lasting defence against the damaging effects of daily pollutants, leaving the skin visibly clear and squeaky clean.

Men's Deep Tissue Massage

Full Body Deep Tissue Massage

55 mins - Price £60

Deep rhythmic pressure massage.

Alleviate stress, ease aching muscles and revive the senses with this powerful, customised massage. Dynamic blends of essential oils are prescribed to target individual needs and reduce specific stress and muscle tension.

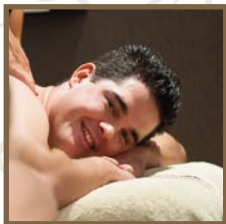
- Stress-a-Way: Wind down and release the tension of the day
- Spirit Reviver: A powerful surge to invigorate and recharge
- Muscle Melt: Relax and re-energise a tired and aching body
- Chakra Balancing: Reconnect your mind, body and soul

Deep Tissue Back, Neck and Shoulder Massage

25 mins - Price £35

Minimum time, maximum tension-relieving results.

Specifically targeting the back, shoulders and neck areas where you need it most.



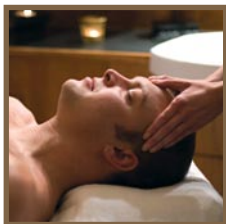
Lava Shells Massage

This revolutionary and unique body massage uses naturally self-warming Tiger Clam Shells to deliver a treatment tailored to suit your individual needs.

Lava Shell Full Body Massage

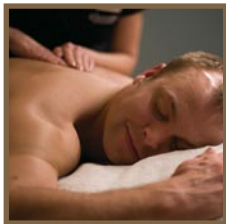
55mins - Price £59

The warm smooth shells are glided over the body with varying pressures, techniques and precision. Hydrating oils moisturise the skin as the shells help to revitalise and rebalance the body and mind.



Lava Shell Back, Neck and Shoulder Massage - 25 mins - Price £39

Radiating heat from the shells to the back and neck enables deeper muscle tension to be treated leaving you feeling instantly stress free and rejuvenated.



Specialist Treatments

Reflexology - Price £60

A complementary therapy to restore and maintain the body's equilibrium. Experience deep relaxation through massaging pressure points on the feet.

Hopi Ear Candles 45mins - Price £45

A gentle, relaxing treatment using hollow tubes infused with oils. As the candle burns, the heat softens the wax and draws it into the base of the candle. Hopi Ear candles are suitable for treating earwax, ear ache, tinnitus, sinusitis.

Indian Head Massage 45mins - Price £44

Release stress in the muscles and joints of the head, face and neck, using techniques based on the ayurvedic system of healing.

Elemis Lime and Ginger Body Scrub 25 mins - Price £36

A body exfoliation ritual to invigorate and revitalise the body. After light body brushing, warm oil is dripped luxuriously over the body, before sublime Elemis Exotic Lime and Ginger Salt Glow is applied. Skin is deeply cleansed and moisturized, leaving it glowing and vibrant, replenished and flawless.

Body Polish 25mins - Price £30

An invigorating full body exfoliation ridding the skin of dead skin cells leaving you with a radiant feel. The process is completed with a complete moisturisation, leaving skin re-hydrated and healthy.

Lava Shells

This revolutionary and unique body massage uses naturally self warming Tiger Clam Shells to deliver a treatment tailored to suit your individual needs.

Lava Shell Full Body Massage 55 mins - Price £59

The warm, smooth shells are glided over the body with varying pressures, techniques and precision. Hydrating oils moisturise the skin as the shells help to revitalise and rebalance the body and mind.

Lava Shell Back, Neck and Shoulder Massage 25 mins - Price £35

Radiating heat from the shells to the back and neck enables deeper muscle tension to be treated, leaving you feeling instantly stress free and rejuvenated.

Lava Shell Abdomen Treatment 25 mins - Price £39

The abdomen is massaged with the warm shells using a gentle technique to relieve bloating and water retention around the waist.

Lava Shell Mini Tummy Treatment

15 mins - Price £22

A natural version of the colonic cleanse; the encouraging massage strokes combine with soothing heat to enable the colon to work more effectively leaving you less bloated and with a flatter tummy for days.

Swedish Full Body Massage

55mins - Price £60

Using Swedish massage techniques, ease away stresses with a massage that increases oxygen flow and releases toxins from the muscles.

Swedish Back, Neck & Shoulder Massage

25mins - Price £36

Using Swedish Massage techniques to relieve tension and stresses in the back, neck and shoulder area.

Dry Floatation Treatments

Relax in our fantastic dry float bed, which allows you to experience the almost weightless state known as passive immersion. This induces complete relaxation of the joints and muscular system.

The unlimited heat source provides a constant temperature throughout the treatment aiding positive effects on the psyche. In addition, dry floatation creates an occlusion pressure, which significantly increases the skin's absorption rate.

This is a perfect treatment to combine with body wraps. It also may relieve stress on joints and muscles

Benefits of the treatment

- enables faster recovery from muscle and joint strain
- encourages easier and deeper sleep
- causes the body to release endorphins, which relieves pain and may lower blood pressure.

Treatments include:

Cellutox Aroma Spa Ocean Float - 75 mins - Price £85

Musclease Aroma Spa Ocean Float - 75 mins - Price £85

Exotic Coconut Rub & Milk Ritual Float - 60 mins - Price £65

Tropical Milk Treat - 75 mins - Price £95

Tahitian Bloom - 75 mins - Price £85

Exotic Frangipani Body Nourish Float - 60 mins - Price £65



Hand and Foot Care

On The Move Manicure

15 mins - Price £15

Especially created for the client with a busy lifestyle, the On The Move Manicure file and polish keeps hands and nails well groomed and fashionable in-between Immaculate Manicures.

Custom Manicure

25 mins - Price £30

The ultimate speedy treat for the 'best dressed hands and nails'. The Custom Manicure provides a 'celebrity' manicure for those who want a little luxury when time is of the essence.

Immaculate Manicure

55 mins - Price £45

This complete treatment exfoliates, nourishes and protects your hands and nails against the daily wear and tear of busy lifestyles, whilst helping to improve the signs of premature ageing. The advanced, high performance nail polish provides a long lasting, chip resistant manicure for even the most hard-working of hands.

On The Move Pedicure

15 mins - Price £16

For the client with a busy lifestyle, feet look pampered and well groomed in just 15 minutes. We recommend the On the Move Pedicure to regular pedicure clients who want a change of nail colour in between.

Custom Pedicure

45 mins - Price £35

A speedy treat for those hard working feet! Revive tired looking feet and toes with the Custom Pedicure, designed to make the best of your feet when time is of the essence

Pristine Pedicure

75 mins - Price £45

"Like walking on air" is how you will feel after your Pristine Pedicure. This luxury treatment is fantastic for even the most neglected of feet and will be unrecognisable after they have been sloughed, buffed and brought back to life with the wonderful restorative benefits of this pedicure. The process is completed with the advanced, high performance nail polish that provides a long lasting, chip resistant colour finishes for your toes.

Gelish – A New Generation of Nail Polish

A new generation of nail polish. The nearest thing to a semi-permanent nail treatment.

The miracle nail polish, 'Gelish' will help your nails to:

- Grow long and strong
- Not split, chip or tear
- Soak off in 10 minutes to reveal a healthy nail

Best of all Gelish will look perfect for up to 21 days.

Gelish on hands - 45 mins - Price £35

Gelish on toes - 45 mins - Price £35

Gelish French Supplement - 15 mins - Price £15

Gelish Upgrade (for upgrading Manicure and Pedicure) - 15 mins - Price £20

Make-up

Discover our natural make-up range from Bare Minerals. This exclusive make-up range offers treatments that give our clients instant natural luminosity with invisible coverage.

Our Bare Minerals product range is so pure you can sleep in it, allowing excellent coverage even after waxing. Its SPF qualities protect against sun damage. So, whether it's a day-look or a sophisticated wedding touch that you're after, Bare Minerals® is a classic range which will make you look radiant.

Express Makeover
15 mins - Price £19

Make-up Day / Evening
30 mins - Price £29

Make-up including lesson
Price £49

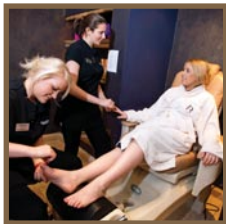
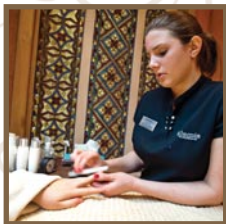
Make-up application with a 45 minute lesson which offers advice and guidance on colours and correct application.

Bridal Make-up Trial
(including Wedding Day)
Price £75

Available for the mother of the bride and bridesmaids, too. Make-up application for your special day, including a full trial to ensure flawless coverage from day to evening.

Brides Maids Make-up Trial
(including Wedding Day)
Price £55

Mother of the Bride Trial
(including Wedding Day)
Price £55



Celebration & Group Packages

Choose from a wide range of treatments for you and your guests to enjoy.

Whether you choose a relaxing massage, a cleansing body polish or one of our beauty treatments, a Charlton House Celebration/Group package will leave you looking and feeling great.

As well as your treatments, your experience includes full use of the superb Charlton House Spa Facilities.

Classic Package

Price £60

Relax with a 25 minute Elemis Facial followed by a 15 minute back, neck and shoulder massage.

Treatment time: 40 minutes per person.

Deluxe Package

Price £80

Enjoy a 25 minute Elemis Facial, 15 minute back, neck and shoulder massage, followed by a mini-manicure or pedicure.

Treatment time: 55 minutes per person.

Superior Package

Price £120

The Superior Package contains 85 minutes of blissful pampering. Enjoy a 60 minute Elemis Skin Specific Facial with a scalp and arm massage, followed by a 25 minute back, neck and shoulder massage using Elemis Oils.

Treatment time: 85 minutes per person.

Group Packages (max 8)

If you require a different mix of pampering then please contact the Call Centre team on 0845 4348466 to discuss your requirements.

Where practicable we can provide a different mix of treatments suited to your group.

A minimum of £10 deposit per person (non-refundable) is required at the time of booking. The balance must be paid 4 weeks prior to the event.

Should the booking be cancelled within this period then refunds cannot be issued.



Charlton House – Teen Treatments

Elemis Acne Attack - Price £29

A thorough deep cleansing facial to meet the needs of younger skin.

Elemis Fruity Facial - Price £29

This oxygenating skin calm anti-blotch facial helps restore calm and comfort. Preserves and protects your skin.

Elemis Express Facial - Price £19

Flawless results in express time. This facial cleanses, hydrates and moisturizes the teen skin leaving it vibrant and fresh

Elemis Relaxing Scalp Massage - Price £8

The ultimate in relaxation and best suited with a facial treatment.

Sole Mate - Price £24

Frangipani oil unleashes its richness and healing action on your feet.

Body Blitz Scrub - Price £14

(11-16 yrs)

After light body brushing, warm oil is drizzled sparingly over the body. Devils Mint Body Scrub cleanses and polishes the skin.

Mystic Deluxe Manicure - Price £15

(11-16 yrs)

Exotic Frangipani Monoi Oil feeds the hands and nails. Extra attention is paid to the nails, cuticles. This concludes with a soft or vibrant colour from our Leighton Denny selection

Funky Nails Mini-Manicure - Price £8

(11-16 yrs)

For funky nails in express time! Our Leighton Denny polishes spruce up nails for that special prom evening or for comparing with your friends!

Pristine Pamper Pedicure - Price £16

(11-16 yrs)

Give your feet the works with the Pristine selection. Feet will be pampered, massaged and completed with a Leighton Denny nail polish of your choice.

Funky Feet Pedicure - Price £9 (11-16 yrs)

Funky feet in 15 minutes - your nails will be filed and a Leighton Denny polish of your choice applied..

Wax Attack – Underarm - Price £6

Smoother those underarms with our waxing treatments -

Wax Attack - Half leg - Price £8

Get rid of excess hair for lovely legs and an ultra smooth finish.

Mineral Make Over - Price £8

Using the pure Bare Escentuals range, this will provide a natural look perfect for daily wear.

Prom/Party Make Over - Price £15

Add some creativity to the makeover and this will result in subtle, flawless finishes to your complexion, which will be fitting for any special occasion.

Eyebrow Blitz - Price £5

Tame those unruly eyebrows with a perfect tweezing session guaranteed to frame the face, perfectly.

Body Blitz Scrub - Price £14

All over body scrub ridding the skin of dead skin cells leaving it smooth and cleansed. This is finished with complete moisturization to leave the surface hydrated and vibrant.

Note - A parent or guardian, over 18, must be present at all times whilst the treatment is taking place.

Charlton House Spa - Spa Etiquette/Policy

Spa Etiquette

Clients are requested to wear suitable attire at all times during treatments. Disposable pants and boxer shorts can be provided for you on request.

During treatments, therapists are trained to respect clients modesty at all times.

If you are using the health club as part of a package, you will be requested to wear suitable gym attire and footwear in the gym and appropriate swimwear in the pool area.

Medical Questionnaire

Should you have any medical conditions which may prevent you from having treatments, we advise you to speak to your GP before you arrive at the Spa. All guests are required to complete a medical questionnaire before using any facilities or undergo any treatments. This will usually take place at the time of booking for our Spa guests. However, if you have not completed a questionnaire, please allow yourself plenty of time for completion as this could delay your treatment. These are available to download online should you wish to complete this prior to your arrival.

Treatment Availability/Detail

Please call 0845 4348466 to discuss any requirements you may have or any questions relating to the treatments at Charlton House.

Children under the age of 18 must be accompanied by a parent or guardian at all times and during Teen Treatments.

Terms and Conditions

Bookings Policy

Group bookings - the event must be paid for in full 4 weeks before the date to confirm the booking. Should the booking be cancelled within this period then refunds cannot be issued.

Cancellation Policy

To avoid being charged 100% of the retail price please be sure to cancel any booking at least 48 hours before the treatment time

When making your appointments you will be made aware of the cancellation policy.

Mobile Phones

Please ensure your mobile phones are switched off whilst in the treatment rooms.

Valuables

We strongly recommend that you secure any valuables before arriving at the Spa.

Day Guest Voucher Policy/ Gift Vouchers

We ask all day guests to arrive 15 minutes before treatment time. Late arrival will result in your treatment time being reduced or not being able to be accommodated

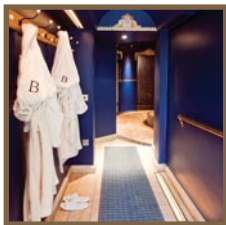
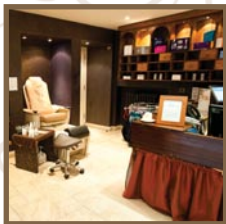
All day guests must complete a medical questionnaire before treatment.

We require vouchers which are fully in date to be presented prior to the treatment. Unfortunately, we cannot perform treatment without these.

Expired vouchers cannot be accepted by the Spa Teams.

Booking Online

Miss out call queues and log onto www.bannatynspa.com to make your booking.





BANNATYNE SPA
CHARLTON HOUSE
S O M E R S E T

Shepton Mallet | Somerset | BA4 4PR

T 01749 342 008 | F 01749 346 362

enquiries.charltonhousehotel@bannatyne.co.uk
www.bannatynспа.com/spa/charltonhouse